Terms & Conditions

These terms and conditions apply to goods and services supplied to you – including your use of www.theirishegg.com ("our Website") – by us, Seàn O'Farrell ("The Irish Egg") ("us", "we", "our") who operate The Irish Egg BBQ School.

You should read, and ensure persons that you book into a cooking class are aware of and read, these Terms & Conditions carefully before requesting our goods and services (e.g. booking a cooking class, or buying a voucher) as they set out your rights and the conditions on which we make those goods and services available to you. By requesting or using our goods and services, or otherwise indicating your consent, you agree to enter into a contract with us and be bound by these Terms & Conditions. Please carefully check the details of any order and correct any errors before you place it.

You should also read, and ensure persons that you book into a cooking class are aware of and read, our Privacy Policy and Cookies Policy (to find out what kind of information we collect about you, how we use and safeguard such information and your rights and choices in relation to this). If you have any questions, please get in touch with us as described below under the 'Contact us' heading.

By booking a cookery class with THE IRISH EGG BBQ SCHOOL, you agree that:

1. You have permission to act on another person's behalf when you provide their personal information to us, and register them for a cooking class, and that you and any other persons registered for the cooking class have read and understood our Privacy Policy.
2. **You will arrive at least 15 minutes ahead of the scheduled start time of your class. Due to the importance of starting and continuing the class on time for all participants, and conducting a detailed health and safety briefing at the beginning of the class, we cannot allow persons who arrive after the scheduled start time to attend their scheduled cooking class. No refunds will be given to late arrivals as per our cancellation and rescheduling policy below.**
3. You will wear practical clothing, including flat shoes that cover your toes, a minimal amount of jewellery and hair tied back where necessary.
4. You will not attend if you have been unwell within the 48 hours before your class. This is to protect all of our customers and staff as illnesses can be spread through food and close contact. Please note that our cancellation and rescheduling policy (below) will still apply if you are unwell as per those terms and conditions below, therefore, we suggest that you send someone in your place (as explained at paragraph 16 below).
5. You may be refused admission or asked to leave a class if we suspect that you are under the influence of alcohol or an illicit substance, are unwell or are engaging in inappropriate behaviour. No refunds or rescheduling will be offered in those circumstances.
6. You will follow all our hygiene and safety instructions and procedures. You acknowledge, however, that whilst we will suggest health and safety measures, it is impossible for us to safeguard your health and safety at all times. You understand and agree that you are

ultimately responsible for your own health and safety and that there is an element of risk inherent in participating in a live-fire, cooking class.

7. You alone are responsible to ensure ingredients used in a cooking class are suitable for your own health needs. Allergen information on all products used in a cooking class is displayed at the cooking school.
8. Following your class, you will follow all our instructions for the preparation, transportation, storage, reheating, cooking and consumption of meals.
9. You and your guests may be photographed and/or filmed during your class. ("The Irish Egg") may use your name and any photographs and/or recordings featuring you, and may cut, edit and adapt the same as necessary, in the cookery school, on our Website, on social media channels associated with and operated by The Irish Egg BBQ school, or in our marketing and promotions. If you want further information about how we use your personal data, please refer to our Privacy Policy.
10. You will indemnify and hold us and our employees harmless from all claims, damages, liabilities and causes of action which may arise as a result of:
11. your preparation, storage, re-heating and consumption of food after your class;
12. any loss of personal property whilst on our premises;
13. any injuries or damages you sustain or, or that your guest or anyone affiliated with or connected with you, may sustain in connection with or resulting directly or indirectly from your or your guest's, or affiliated or connected person's, involvement in our cooking classes.
14. Our liability to you shall not exceed the total price charged for any classes you have paid for.
15. Nothing in these terms and conditions excludes our liability to you for personal injury or death caused by our negligence or any other losses which cannot be excluded or limited by applicable law (such as relating to the protection of your personal information)
16. The BBQ cooking classes are for over 18's only.
17. Only paying guests are permitted to be on the cookery school premises whilst classes are in progress.
18. Alcohol will only be served to those who are 18 and over. You must consume any alcohol offered responsibly. You are not permitted to bring your own alcohol to the cooking school.
19. Any participant in a cooking class is welcome to send another person in their place as long as you inform us by calling or emailing us (as described below under the 'Contact us' heading) at least 2 business days prior to the class of that person's name, allergies, dietary requirements and any other special requirements (for example, access needs), and that person has read and consented to these Terms and Conditions and our Privacy Policy.
20. Nothing in these terms and conditions is intended to affect your legal rights under the Consumer Rights Act 2015.

Bookings and cancellations for public classes and individuals:

1. We require at least 14 days notice in order to provide you with a full refund or to reschedule your class at no extra cost.
2. If something unforeseen comes up or you are unwell and you cannot provide 14 days notice or more, then we reserve the right to charge a 50% rescheduling fee.
3. We are not able to reschedule/cancel a lesson within 48 hours notice and are unable to provide any refunds.
4. If something unforeseen comes up we reserve the right to cancel or reschedule a class within 14 days of the class date.
5. In the event we have to cancel or reschedule a class or we are not able to give you 14 days notice (i.e. due to illness) we will offer you either; a full refund for the total amount paid for the class or the right to reschedule to another class of the same value.

Bookings and cancellations for private group events:

1. A minimum charge and number of participants applies to all group bookings for a private event and you will be charged the minimum charge even if the number of people you have falls below the minimum group size. The minimum charge and number of participants depends on the class booked and you will be advised about this minimum charge amount at the time of booking.
2. Payment in full is required at the time of booking. Payment may be made via PayPal (credit/debit card) or bank transfer only.
3. If you reduce the number of participants – subject to the minimum private group charge amount mentioned above which must be paid and cannot be refunded – our refund policy is as follows:
    a. If you give us 4 weeks or more notice prior to the date of the private event booked, we will refund 100% of the amount you paid for participants that are no longer attending.
    b. If you give us less than 4 weeks notice and at least 2 weeks notice, we will refund 50% of the amount you paid for the participants that are no longer attending.
    c. If you give us less than 2 weeks notice we are unfortunately unable to offer any refunds.
4. In the event that you cancel your booking in full, our refund policy is as follows:
    a. If you give us 8 weeks or more notice prior to the booking date, we will refund 100% of your payment.
    b. If you give us less than 8 weeks notice and at least 6 or more weeks' notice prior to the booking time, we will refund 50% of your payment.
    c. If you give us less than 6 weeks notice we are unable to offer any refunds.
5. You may request to increase the number of participants by contacting us by email hello@theirishegg.com or phone at least 2 weeks prior to the booking date, in which case we will do our best to accommodate you, however any increase to the class size is entirely at our discretion. In the event that we agree to increase the number of

participants to the maximum amount of 20 people, you must pay the additional cost per participant immediately.

6. **Final numbers, names, contact information and dietary requirements for each participant of your class must be confirmed no later than 2 weeks prior to the start time of your class in order to give us enough time to pre-order the necessary ingredients, staff and planning.**

Terms and conditions for products purchased in conjunction with cooking classes

1. On the day of the class, you will be offered a selection of products including merchandise, sauces and rubs to purchase at an additional cost.
2. These products will be provided to you at the cooking class you have booked.
3. Our refund and cancellation policies above also apply to products purchased.
4. It is our responsibility to supply you with goods that meet your consumer rights. If you have any concerns that we have not met our legal obligations please contact us (see 'Contact us' below).

Food Allergy Policy

1. Ingredients may contain or have been manufactured/prepared on shared equipment with wheat, dairy, eggs, nuts, fish, soya and shellfish and other allergens.
2. **You must inform us of any dietary requirements and allergies that you and any other participants have at the time of booking and confirm those when you arrive for your cooking class.** Where a person attends in replacement of another person, you must notify us in advance as per paragraph 19 of these Terms and Conditions.
3. We will provide you with a work area that does not have the ingredients you are allergic to, however, you are ultimately also responsible for avoiding allergens and ensuring your guests avoid allergens.
4. You alone are responsible, and we accept no responsibility, for ensuring that allergy and dietary requirements are looked after for anyone who consumes any food you take home from a cookery class.

Terms and conditions for vouchers and gift certificates for cooking classes

Gift Vouchers purchased at www.theirishegg.com

Please review these terms in conjunction with the terms and conditions available at theirishegg.com and the printed terms on your voucher.

1. Vouchers for cooking classes are available for purchase online from our Website at the following link: www.theirishegg.com/gifting
2. If you have any queries regarding your voucher or expiry date you can contact us and we can assist you.

3. The receipt and voucher will be delivered to the recipient or buyer (whichever you specify) by email within 24 hours of placing the order. If you do not receive that email within this time, please check your spam/junk mail folder and then contact us as described below under the 'Contact us' heading.
4. The voucher/ gift certificate will expire 12 months from the date of purchase. Please keep your receipt as proof of purchase in case of any queries. We cannot accept responsibility for lost or stolen voucher codes.
5. The gift voucher is only valid for The Irish Egg BBQ School.
6. The gift voucher may not be exchanged for cash.
7. If the class and / or any products purchased total less than the value of the voucher amount, any balance will remain on the voucher and can be redeemed on our cooking classes and/or associated products, purchased online at www.theirishegg.com or at The Irish Egg BBQ School location. We cannot provide change for partly redeemed vouchers in the form of currency or credit or debit cards.
8. To redeem a voucher, enter your unique code into the Website within the required box at the checkout page.
9. You may cancel a voucher within 14 days of purchasing it by contacting us (see 'Contact us' below) in accordance with your statutory rights. Provided you have contacted us within 14 days of purchasing your voucher, we will refund the value of the voucher to you provided that it has not yet been used to book a class that is due to happen before you have contacted us to cancel your voucher, or purchased goods with a voucher from our Website or at the Irish Egg BBQ School. In these cases we will only refund the remaining value of the voucher to you i.e. less the class and / or the good (unless you choose to return the good). The refund will be paid to your original payment method within 14 days after you inform us of that cancellation.

General terms about using our products and services

1. When using our products and services (including our Website and all the content on it which we own or licence), you agree that you will not:
2. do anything illegal or infringe our own or other people's rights. If you want to use any of our content and intellectual property (including our trademarks, logos, recipes or other content), you need our (or our Licensor's) permission which you can request here but we may not be able to grant you depending on the circumstances. Without such permission **you may not record, photograph copy, reproduce, download, store (including on any other website), distribute, transmit, broadcast, commercially exploit or modify in any way any of our content, classes and intellectual property, or permit or assist anyone else to do the same.** For example, you must not charge others for our goods or services and you must not record, photograph or reproduce our recipes or cooking classes. Any recipes or other material we give to you is for your private domestic use only.
3. reduce the use and enjoyment of our products and services by anyone else including (but not limited to) doing anything which is libellous (damages the reputation of

someone), breaches anyone's privacy, or which may harass, cause real distress or inconvenience to any person.

4. impersonate any person or entity or misrepresent your connection or affiliation with a person or entity, or otherwise solicit, collect or store (or attempt to solicit, collect or store) personal information about other users or our products and services.
5. reformat or frame any portion of the web pages that are part of the Website.
6. copy or modify the HTML code used to generate web pages on the Website.
7. use any device, software, or procedure that disrupts, interferes or attempts to disrupt or interfere with the Website, the networks or servers we us.
8. take any action that imposes, or may impose in our sole discretion, an unreasonable or disproportionately large load on our IT infrastructure on our Website.
9. modify, adapt, translate or reverse engineer any portion of the Website.
10. disclose to any third party any information identified as confidential, or which ought to be regarded as confidential, about the business of us and our affiliates, or Sean O'Farrell or Sean O'Farrell's family.

Accuracy of information and availability of our Website

1. While we try to make sure that our Website is accurate, up-to-date, free from bugs and always available for you to use without any interruptions, we can't promise that it always will be. We also can't promise that our Website will be fit or suitable for any purpose. If you rely on any of the information on our Website, it's at your own risk. While we hope never to do so, we can suspend or terminate operation of the Site at any time as we see fit.
2. Our content (including content provided to you in our cooking classes and on our Website) is provided for your enjoyment only and to inform you about our, and our affiliate's, products, news, features, services and other websites that may be of interest. None of it is nutritional, technical, financial or legal advice or any other type of advice and you shouldn't rely on it for any purposes.
3. Our Website may contain hyperlinks or references to third party websites. These hyperlinks or references are provided for your convenience only; we have no control over third party websites, accept no legal responsibility for any content or information contained in them, and a hyperlink or reference does not mean we are endorsing that third party's website, products or services. If you use a third party website you are subject to the terms and conditions of that site. Each individual advertiser is solely responsible for the content of its advertising material on our Website. We accept no responsibility for individual advertisers' content, including, without limitation, any error, omission or inaccuracy.

Sign-up to our newsletters

Our Website gives you the option to sign-up to our newsletters about The Irish Egg BBQ School. You can decide not to receive these emails at any time by clicking the 'Unsubscribe' option at the bottom of our emails. If you're having any issues unsubscribing please email hello@theirishegg.com Please refer to our Privacy Policy for further details about how we use your personal information.

Limitation on our liability

1. Except for any legal responsibility that we cannot exclude under law (such as for death or personal injury), we are not legally responsible for any:
    a. losses that:
        i. were not foreseeable to you and us when these Terms were formed (which means any losses that neither you nor us could reasonably anticipate when the Terms were entered into); or
        ii. that were not caused by any breach on our part
    b. business losses;
    c. Indirect and/or consequential losses; and
    d. losses to non-consumers of our products and services.
2. No one other than you and us has any right to enforce any of these Terms.

Disputes

1. If you have any complaints or issues please contact us here as soon as possible. Your concerns are important to us and we will try to resolve any disputes with you quickly and efficiently. If you and we cannot resolve a dispute using our complaint handling procedure, we will:
    a. let you know that we cannot settle the dispute with you; and
    b. give you certain information required by law about our alternative dispute resolution provider. You may also use the online dispute resolution (ODR) platform to resolve the dispute with us. For more details, please visit the website on the 'Your Europe' portal: https://webgate.ec.europa.eu/odr/
2. If you want to take court proceedings, the relevant courts of England will have exclusive jurisdiction in relation to these Terms. This means relevant English law will apply to these Terms. These Terms are only available in English. No other languages will apply to this contract.

Breach of these terms

If you breach these Terms, then we may use your personal information to investigate the breach, or to share our concerns. We may issue you with a formal warning or we may prevent or suspend

your access to our goods and services if you do not comply with any part of these Terms, or any terms or policies to which they refer to, or any applicable law.

Changes to these Terms

1. These Terms were last updated on 1 May 2025. We may vary these Terms from time to time without advance notice except we will obtain your consent prior to you obtaining our products and services where required by law.
2. Our updated terms will be displayed on our Website and you agree to be bound by the updated version.
3. We will file each version of our Terms but will not display outdated terms on our Site so you should keep your own copy when you contract with us

Contact us

1. Should you need to contact us, if you have any questions about these Terms and Conditions or complaints, you can:
    a. Contact us via our Website here
    b. Email us at hello@theirishegg.com
2. When submitting enquiries to us you should not include any sensitive personal information, patentable ideas or patent applications, advertising or marketing suggestions, prototypes or any other information that you regard as confidential, commercially sensitive or valuable. If you do submit any such information to us (other than sensitive personal data), you agree that we may use it as we see reasonably fit on a free-of-charge basis, will not be legally responsible for keeping it confidential and will not be legally responsible to you or anybody else for any use of it.

Terms for Contributions

About these Terms

These Terms apply to all 'Contributions' made to The Irish Egg BBQ School ('we', 'our' and 'us'). A 'Contribution' is something you make and submit to us, it includes:

- posts from social media accounts
- videos and clips
- pictures
- recipes
- reviews
- questions
- comments
- competition entries
- all other 'user-generated content' (that means, content you make)

When do these Terms apply

You agree to these Terms if you upload a Contribution to www.theirishegg.com ("Website"), mobile sites, or social media pages (collectively, our "Sites") or if you submit a Contribution in response to a request from us. For example, if you provide us with content as an entry for a competition or upload content on one of our posts on social media in response to a call out or question from us, you choose to allow us to use your Contribution and these Terms will apply.

In addition to these Terms, our Terms & Conditions, Privacy Policy and Cookie Policy will apply if you visit and/or submit your Contribution to www.theirishegg.com

Needless to say, if you don't agree with anything in these Terms, or wish to keep any content private or proprietary to you, do not post them to any of our Sites, respond to our requests, or otherwise submit them to us.

What we can do with you Contribution

If your Contribution is selected by us, we may show or use it on our Sites or in other marketing, advertising or promotions – together with your name and other identifying information provided (including any social media identifier, handle or profile picture). If you would like to know more about how we handle personal information we receive as part of your Contributions, please see our Privacy Policy.

We do not, unless we agree this with you, claim any rights of ownership in your Contribution. That means you keep all ownership rights in your Contribution and, although we will be able to use the Contribution as set out in these Terms, you will also have the right to use your Contribution in any way you choose. If we ever plan to acquire ownership of your Contribution this will be made clear on the relevant Website (or in the relevant campaign) and you will then be able to choose whether to provide your Contribution on that basis.

In legal terms', the two paragraphs above mean that if you submit a Contribution to us, you are granting us an unconditional, irrevocable, non-exclusive, royalty-free, fully transferable, perpetual worldwide licence to use, publish and/or transmit, and to authorise third-parties to use, publish and/or transmit your Contribution including without limitation any social media identifier, handle, profile picture, image, likeness, posts, statements or other information provided by you, in any form, media, or technology, whether now known or hereafter developed in connection with our marketing, advertising and promotional activities.

You agree that this includes the right for us to make such Contribution available to other companies, organisations or individuals who partner with us for the syndication, broadcast, distribution or publication of your Contribution on other media and services, subject always to these Terms. You also agree that in the event we receive any royalties, compensation or other payments associated with exercising the rights granted to us under these Terms, you can't claim any right to any portion of such royalties, compensation or other payments.

Conditions that apply to your Contributions

Before you submit a Contribution to us, you must make sure:

- that you are 18 years or older;
- that if children are featured in the Contribution, you are the parent/guardian with legal responsibility of any minors depicted in the Contribution and have their permission to include them
- that the Contribution is original to you and does not infringe the copyright, intellectual property, or any other right of any person or company
- that the Contribution is not defamatory, obscene or sexually oriented, abusive, vulgar, offensive, indecent, harassing, threatening
- that the Contribution is not in contempt of court
- that the Contribution does not promote or threaten violence toward anyone or advance criminal activities, including terrorism, human trafficking or modern slavery
- that the Contribution does not breach any person's privacy and you have the rights from any and all persons and/or companies appearing in such Contribution to use their names, images or likenesses
- that nothing in the Contribution constitutes illegal activity or conduct that could give rise to liability or encourage others to take part in criminal conduct or conduct that could give rise to liability
- that the Contribution does not include an advertisement, promotion, commercial solicitation, contest or survey
- that the Contribution does not contain, transmit or disseminate spam, chain letters, viruses, corrupted files, or any other similar software or programs that may damage or adversely affect the operation of another's computer, our Website, or any software, hardware or other related equipment
- We reserve the right, at our sole discretion, to edit any Contribution and to choose to include, not include or remove a Contribution from our Sites or any other location where the Contribution may appear.

Our responsibility

You agree that we are not responsible for, and have no liability for any Contribution submitted by you or other users and published by us or by authorised third parties.

You agree to hold harmless and release us, along with our respective officers, directors, employees, agents, assigns, licensees and successors, from any and all claims, demands, or causes of action (collectively 'claims') that you or your heirs, representatives, executors, administrators, or any other persons acting on your behalf or on behalf of your estate have or may have, whether now in in the future, relating to the use of your Contribution, including without limitation, any claims of defamation, invasion of privacy, rights of publicity or copyright, or any other right you may have.

Please contact us if you have any questions or concerns about a Contribution or about these Terms.